STATE OF CALIFORNIA
DMV
DEPARTMENT OF MOTOR VEHICLES
A Public Service Agency

BUSINESS PARTNER AUTOMATION PROGRAM
INFORMATION SECURITY PRE-IMPLEMENTATION CHECKLIST
FIRST-LINE BUSINESS PARTNER/FIRST-LINE BUSINESS PARTNER SERVICE PROVIDER

BUSINESS PARTNER NAME	TELEPHONE NUMBER ( )

BUSINESS ADDRESS	CITY	STATE	ZIP CODE

USE THE NUMBER LISTED ON THIS CHECKLIST TO IDENTIFY THE NARRATIVE, DIAGRAM, FLOOR PLAN, OR SUBMITTED MATERIAL WHEN PUTTING YOUR PACKAGE TOGETHER. *Place this form on top of the completed package.*

To assure a secure environment is maintained, DMV requires that administrative measures and minimum standards are met by the First-Line Business Partner *(FLBP)* and the First-Line Business Partner Service Provider *(FLBPSP)*. To ensure that DMV measures and standards are met prior to implementation the partners must provide the following information or documents:

GENERAL SECURITY INFORMATION

☐ 1. Provide one (1) copy each of the Business Partners' security policies and or the Business Partners' Information Security Program policies; user guide or processing manual; and guidelines or Training Manual(s) for physical and electronic access for staff authorized to work with DMV resources and assets.

☐ 2. Provide a description of the Business Partners' process(es) for identifying possible security incidents. Identify what procedures or process(es) are utilized to prevent further security violation(s) after they are found, and how a security violation is documented and reported to DMV.

RESOURCE AND ASSET PHYSICAL SECURITY

☐ 3. Provide a floor plan and a detailed narrative describing workstation and facility security. The documentation must include overall facility security and intrusion prevention, entry control measures, as well as detail regarding the area(s) where DMV resources and assets are used, or stored (permanent and working storage), and where electronic data manager workstations and printers are located. Include details regarding security control measures *(i.e., the location and descriptions of any safe(s) or file cabinet(s) used for DMV controlled and accountable items security; identify areas that are public and employee and authorized employees only; details regarding facility security measures (i.e., alarm or surveillance systems); and identify the locations of internal and external doors, window, and other openings and how they are secured)*.

ACCESS SECURITY

☐ 4. Provide a narrative that details how users are IDENTIFIED, AUTHENTICATED, and AUTHORIZED access to DMV BPA processes, resources, and assets.

COMPUTER SYSTEM AND OR NETWORK SECURITY

☐ 5. Provide a detailed narrative and diagram that describes the Business Partners' network and or system, including the BPA DMV interface. Please state the logical security measures and methods utilized to secure the network and or system.

RETENTION AND DESTRUCTION SECURITY

☐ 6. Provide a narrative that details how DMV information resources are secured and kept private while retained or captured via any method and or medium (electronic or physical), fixed or portable.

☐ 7. Provide a narrative that details how DMV information resources and assets are rendered unreadable, unusable, and unrecoverable after legitimate business use has ended or destruction is required.

REQUIRED REPORTS

☐ 8. Provide two (2) sample reports of the reports listed:

- User Status Report
- Transaction Details Report
- User Access Report
- On-hand Inventory Report
- Inventory Receiving Report

- Access Control Monitoring Report
- Password Change Report
- Inventory Shipping Report
- Training Records
- Error Report

DECLARATION STATEMENT

As the Authorized or Designated representative of: _____
BUSINESS NAME

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

PRINTED NAME OF AUTHORIZED REPRESENTATIVE

SIGNATURE OF AUTHORIZED REPRESENTATIVE	DATE
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